

HOW TO BID IN GJC'S ONLINE AUCTION

How to Register

- If you haven't already registered to bid in the auction, there are two ways to do so:
 - Go to thebash2020.givesmart.com, press "REGISTER NOW," and follow the prompts
 - Text "thebash2020" to 76278

How to Bid

- From your smartphone
 - Once you have registered you will receive a text with your personal bidding link, which will bring you to the Items page of the auction site.
- From your computer
 - Go to thebash2020.givesmart.com
 - Select "view items"
- Select the item you would like to bid on. You will be able to see the description and the current bid amount. If you would like to place a bid, the Bid field will auto-populate with the next bid amount. You may also enter a different amount, as long as it's higher than the current bid.
- You can also search by name or category, like "Restaurant Auction."
- If your bid is accepted, you will see a "congratulations" message. If your bid is not accepted, you will see a message indicating that you didn't beat the current bid. Select "try again" to keep bidding.
- Auto Bidding
 - The Auto Bid feature lets you automatically bid up to a designated amount for you. The system will bid incrementally up to this amount as long as someone bids against you. If no one bids against your auto bid, the price will remain the same.
 - Select the Auto Bid tab and enter the maximum amount you would like to bid, then select "Bid."
- If you are outbid at any time during the auction, you will receive a text message notification. A red banner will also appear on the item you are bidding on.

How to Make a Donation

- Go to thebash2020.givesmart.com.
- Under "Donate Now" you can choose the amount you would like to donate or enter an amount in the "other" field.
- Follow the prompts to enter payment information.

How to Pay and Checkout

- Once the auction is complete, you will receive a text message with payment instructions soon after if you've won any items.
- Click the link in the text and follow the instructions. Or, you can click the "Pay" tab at the top of the screen. Select the green "Click here to pay" button. Follow the instructions to use the credit card on file or to enter a new card. A "PAID" stamp will appear on the receipt once the payment has gone through. A receipt will be emailed to the email address on file. If you do not have an email address on file, you can select the "Send statement link to my email" button and enter an email address when prompted. You may also select "download statement" to download your statement directly to your computer or device.

If any changes need to be made to your receipt, please contact GJC staff BEFORE processing your payment, so we can make any necessary corrections.

If you have any difficulties bidding or need our staff or volunteers to bid for you, let us know! Below is a schedule of for tech support:

THURSDAY, MARCH 26 & FRIDAY, MARCH 27

- 10 AM-4 PM: Email Rebecca Paquet at administrative@germantownjewishcentre.org or call Kate Lawn at 215-380-1340.

SATURDAY, MARCH 28

- 8:15 PM-10 PM: Rebecca Paquet at 215-285-7487 or Kate Lawn at 215-380-1340

SUNDAY, MARCH 29

- 10 AM-12 PM: Mitch Marcus at 267-738-3001
- 12 PM-2 PM: Craig Klein at 973-768-5957
- 2 PM-4 PM: Rachel Marcus at 267-738-3009

MONDAY, MARCH 30

- 10 AM-12 PM: Mitch Marcus at 267-738-3001
- 12 PM-2 PM: Craig Klein at 973-768-5957
- 2 PM-4 PM: Rachel Marcus at 267-738-3009
- 6 PM-9 PM: Rebecca Paquet at 215-285-7487 or Kate Lawn at 215-380-1340